

Unofficial translation, in case of any discrepancies between the English version and the original Swedish version the latter will prevail.

The Swedish Gambling Authority's Code of Statutes

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The Swedish Gambling Authority's regulations and general advice on commercial online gambling and betting;

adopted on 25 July 2018.

The Swedish Gambling Authority prescribes¹ the following pursuant to Chapter 16, § 3, § 5, § 8, point 4 and § 10, point 1 of the Gambling Ordinance (2018:1475) and hereby adopt the following general advice.

Scope

§1 These regulations and general advice concern those that have a licence to provide gambling services in accordance with Chapters 7 and 8 of the Gambling Act (2018:1138).

Expressions used in the regulations

§2 The terminology used in the regulations has the same meaning as in the Gambling Act (2018:1138) and the Gambling Ordinance (2018:1475).

Casino games

§3 The following casino games may be covered by a licence according to Chapter 7, § 1 of the Gambling Act (2018:1138)

1. roulette,
2. baccarat,
3. punto banco,
4. blackjack,
5. poker, and
6. dice games.

Player account

§4 A player may only have one player account.

The first paragraph does not apply if the licence holder provides games with different web addresses. In that case, a player may have more than one player account with the licence holder on condition that the licence holder

¹ See Directive (EU) 2015/1535 of the European Parliament and of the Council of 9 September laying down a procedure for the provision of information in the field of technical regulations and of rules on Information Society services (codification). 1

1. can identify and establish the player's separate player accounts,
2. ensure that the player is excluded from all gambling with the licence holder if the player chooses to exclude himself pursuant to Chapter 14, § 11 of the Gambling Act (2018:1138), unless the player actively chooses that the exclusion only applies to a specific game or games, and
3. can monitor gambling behaviour and transactions on all of the player's separate accounts.

Temporary player account

§5 A player shall not be able to deposit more than 1/4 price base amount¹ in a temporary player account.

§6 A player that has a temporary player account shall within 15 days of registering be asked to submit documentation that substantiates the information submitted during registration.

A temporary player account may not be used for gambling for more than 30 days.

Information to the player

§7 In addition to what is stipulated in Chapter 14, § 4 of the Gambling Act (2018:1138), the following information shall be kept readily available to players where the licence holder offers gambling services

1. the licence holder's name, corporate identity number, telephone number and e-mail address,
2. licence period,
3. the risks that can be associated with gambling for money,
4. contact information to a helpline for gambling problems, independent from the gambling service provider, that can offer help on the basis of Swedish conditions,
5. that the Swedish Gambling Authority is the licensing and supervisory authority,
6. the bet or equivalent in the game in question, and
7. any other costs for participation in the game.

General advice:

An example of an independent helpline is Stödlinjen.

§8 The information indicated in § 7, points 1 and 4 is to be clearly visible on the licence holder's homepage, along with the Swedish Gambling Authority's logo with links to the authority's website and the terms of use.

§9 If the current terms of use are changed, and the change is not insignificant, the player shall be informed of the changes before they enter into effect.

¹ See Chapter 2, Section 4 the Gambling Act (2018:1138)

General advice:

A not insignificant change may, for example, refer to corrections of spelling errors.

Information to the player regarding changes in the terms of use may, for example, be provided through the player receiving the changes in writing or by approving the new terms of use in connection with login.

Information specific to poker

§10 An ongoing poker game is to be made viewable to all logged-in players.

The first paragraph does not apply if participants in a poker game require separate registration. In that case, an ongoing poker game is only to be made viewable to the separately registered players.

§11 The licence holder is to be staffed in accordance with Chapter 14, § 13 of the Gambling Act (2018:1138) at least during the time when it is possible for players to participate in the poker game.

Information to gambling agents

§12 Gambling agents are to be familiar with relevant parts of the Gambling Act (2018:1138), the Gambling Ordinance (2018:1475), regulations, general advice and terms and conditions to which the licence holder is subject, as well as the licence holder's internal procedures and guidelines that relate to and are relevant to the gambling agent operations.

General advice:

Relevant parts of the Gambling Act, Ordinance and regulations may, for example, be that a player must be 18 to gamble, that it is prohibited to provide credit for gambling, and that each player can receive information and help with self-assessment tests, self-exclusion and other problems connected to their gambling.

1. These regulations enter into force on 1 January 2019.

2. The regulations also apply to licence applications submitted to the Swedish Gambling Authority after 1 August 2018 and which relate to a period after 1 January 2019.

On behalf of the Swedish Gambling Authority

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